



# Information Technology Services

## Career Competition

**Career Cluster:** Information Technology, Business Management and Administration, and Finance

**State Qualifying Exam:** Yes

**National Contest:** Yes

**Participation:** Individual

### Competition Description

This competition requires competitors to identify and repair computer hardware malfunctions, solve configuration problems, and install common components. In addition, the competitors take a A+ Certification like exam.

### Tasks To Be Evaluated

Competitors will be asked to perform activities which require knowledge of the topics outlined in the Skills Standards, there will be several hands-on modules in addition to a written exam and a customer service evaluation.

### Clothing Requirement

#### National Requirement:

**Class E:** Competition Specific: Business Casual Attire

- Official SkillsUSA white polo shirt
- Black dress slacks or black dress skirt (knee-length minimum)
- Black, closed-toe dress shoes.

#### State Requirement:

National Requirement OR

- White polo shirt or button-down dress shirt (other colored polo/dress shirt will be subject to deductions)
- Black dress slacks or black dress skirt (knee-length minimum)
- Black, closed-toe dress shoes.
- Any embroidered names or school patches must be covered, if applicable.

### Additional Information

Teams will complete the competition requirements during the given period of time. There will not be separate project and rendering times. Teams must manage their time to be sure to produce a rendered product by the end of the allotted time.

### Provided by Competitor

- Competitors are only required to bring themselves, dressed appropriately as per the SkillsUSA participant dress code, and a one-page resume which will be collected when they arrive for competition at their assigned time.
- Materials to create a story board – color pencils, markers
- Competitors are allowed to bring reference material which will need to be approved by the judging staff before it will be allowed in competition. They are also allowed to bring non-copyrighted or legally owned software utilities, also subject to approval by the judging staff. There is no requirement for outside materials, and all modules can be completed using the materials we provide to the contestants.

### Provided by Technical Committee

- All equipment and supplies required to complete the contest are supplied by us. This includes the computers which the contestants will use to participate. We require the tables and chairs, as well as curtains/room dividers to be supplied by the conference center.